

**Amendments to the Claims**

This listing of claims will replace all prior versions, and listings, of claims in the application.

**Listing of Claims:**

1. (Currently Amended) A method of obtaining a patient record containing information concerning an identified patient using an online location on a computer server ~~an electronic medium~~, comprising:

requesting an order, by a requestor, for the patient record concerning the identified patient from the online location on a computer server;

providing to the requestor a single cover letter having ~~a~~ machine readable identifier and human readable information, identifying the order requested from the online location and containing shipping and handling instructions;

providing to the requestor, by the identified patient, a patient authorization letter authorizing release of the patient record concerning the identified patient;

sending, by the requestor, absent intervention of an approvals agent, to a processing center, after providing to the requestor the cover letter and after providing to the requestor the patient authorization letter, the cover letter along with the patient authorization letter to a processing center, for completing the order;

in response to the requestor sending the cover letter and the patient authorization letter, after receiving from the requestor the cover letter and the patient authorization letter, approving, by the processing center, the cover letter and the patient authorization letter, requesting, by the processing center, to a shipping location to ship the patient record concerning the identified patient to a destination location; and

obtaining, by the requestor, the patient record concerning the identified patient from the destination location.

2. (Currently Amended) A system for obtaining a patient record containing information concerning an identified patient using an online location on an electronic medium, comprising:

means for requesting, by a requestor, an order for the patient record concerning the identified patient from the online location;

means for providing to the requestor a single cover letter having a machine readable identifier and human readable information, identifying the order requested from the online location and containing shipping and handling instructions;

~~means for providing to the requestor, by the identified patient, a patient authorization letter authorizing release of the patient record concerning the identified patient;~~

means for sending, by the requestor, absent intervention of an approvals agent, the cover letter along with the a patient authorization letter, obtained by the requestor from the identified patient, authorizing release of the patient record, to a processing center;

means for, in response to the means for sending, requesting the patient record concerning the identified patient from a shipping location, after approving the cover letter and the patient authorization letter by the processing center; and

means for obtaining the patient record concerning the identified patient from the destination location,

wherein the patient record concerning the identified patient is shipped from the shipping location to the destination location. ~~means for receiving, by a destination location, the patient record concerning the identified patient from the shipping location; and~~

~~means for obtaining the patient record concerning the identified patient from the destination location.~~

3. (Previously presented) The method according to claim 1, wherein the online location comprises a web site.

4. (Previously presented) The method according to claim 1, wherein the requestor comprises an insurance company.

5. (Previously presented) The method according to claim 1 further comprising inputting patient information in a graphical user interface window before requesting the order.
6. (Previously presented) The method according to claim 5, wherein the patient information includes at least one of a claim number, first name, last name, social security number, and date of birth.
7. (Previously presented) The method according to claim 1, wherein the identifier comprises a bar code.
8. (Previously presented) The method according to claim 1, wherein sending the cover letter comprises faxing the cover letter to the processing center.
9. (Previously presented) The method according to claim 8 further comprising automatically reading and identifying, by the processing center, the identifier on the cover letter.
10. (Previously presented) The system according claim 2, wherein the requestor comprises an insurance company.
11. (Previously presented) The system according to claim 2, wherein the online location comprises a web site.
12. (Previously presented) The system according to claim 2, wherein the means for requesting the order comprises inputting patient information in a graphical user interface window.
13. (Previously presented) The system according to claim 2, wherein the identifier comprises a bar code.

14. (Previously presented) The system according to claim 2, wherein sending the cover letter comprises faxing the cover letter to the processing center.

15. (Previously presented) The system according to claim 2, wherein sending the cover letter comprises mailing the cover letter to the processing center.

16. (Currently Amended) A method of ordering, by a requestor, a patient record containing information concerning an identified patient using an online location on a computer server, comprising:

requesting an order for the patient record concerning the identified patient from the online location on a computer server;

providing to the requestor a single cover letter having ~~an~~ machine readable identifier and human readable information, identifying the order requested and containing shipping and handling instructions;

providing to the requestor, by the identified patient, a patient authorization letter authorizing release of the patient record concerning the identified patient; and

sending, by the requestor, absent intervention of an approvals agent, the cover letter along with the patient authorization letter to a processing center associated with the online location for completing the order.

17. (Previously presented) The method according to claim 16, wherein the requestor comprises an insurance company.

18. (Previously presented) The method according to claim 16 further comprising inputting patient information in a graphical user interface window before requesting the order.

19. (Previously presented) The method according to claim 16, wherein the identifier comprises a bar code.

20. (Previously presented) The method according to claim 16, wherein sending the cover letter comprises faxing the cover letter to the processing center.

21. (Previously presented) The method of claim 1, wherein said cover letter is a paper letter.

22. (Previously presented) The method of claim 21, wherein said patient authorization letter is a paper letter.

23. (Previously presented) The system of claim 2, wherein said cover letter is a paper letter.

24. (Previously presented) The system of claim 23, wherein said patient authorization letter is a paper letter.

25. (Previously presented) The method of claim 16, wherein said cover letter is a paper letter.

26. (Previously presented) The method of claim 25, wherein said patient authorization letter is a paper letter.